



NETWORK INTEGRITY SERVICES

## Green Building Design

*Managing a complex office relocation with zero disruption to the business*

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### Highlights

#### Solution

Business continuity planning

#### Benefits

Zero downtime for email and phone systems, minimized disruption for employees and clients, successfully mitigated all business risks

#### Technologies

- Unified Email Management (UEM)
- Secure off-site data replication
- ADSL, EFM, Voice over IP

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*“A single piece of advice from NIS saved us from substantial business disruption and expense.”*

Robert Wilson  
Senior Electrical Engineer  
Green Building Design Consultants

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### Contact NIS

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Green Building Design Consultants (GBD) is a multidisciplinary consultancy specialising in the delivery of sustainable, innovative, and practical building services and design solutions. Following recent business growth, and to support future expansion, GBD planned to move to new office premises. With expert advice from Network Integrity Services (NIS), GBD was able to complete the move with zero disruption to its business.

“A lot of our projects run on very tight timescales,” explains Robert Wilson, Senior Electrical Engineer at GBD. “So we couldn’t afford even a short period of downtime. Ideally, we wanted to close up our old office on a Friday, and be up and running at the new site the following Monday.”

To help eliminate the risks associated with moving offices, GBD sought the advice of NIS, its longstanding IT equipment and service provider. The NIS team based in Hertfordshire has extensive experience helping customers with office relocation projects, supporting several each year.



“NIS was a natural choice,” says Robert Wilson. “We’ve worked with them for years and their team in Hertfordshire didn’t let us down.”

The primary risk that NIS identified was to ensure that there would be internet access at the new site from day one. “We use VOIP phones,” says Robert Wilson, “So if we couldn’t connect to the internet our clients would be unable to contact us. A day without phones could mean a missed business opportunity.”

GBD had arranged for a fast EFM connection to be installed at the new office; but as a backup, NIS proposed the installation of an ADSL connection as well. As it turned out, this precaution proved invaluable.

“When the day of the move arrived, the EFM line wasn’t ready,” says Robert Wilson. “Without the ADSL connection, we would have been without internet and phones for a week. That single piece of advice from NIS saved us from substantial business disruption and expense.”

Several years ago, NIS had also helped GBD set up an offsite backup server solution, which ensured that even if GBD’s local file server were damaged in the move, it would not lose its mission-critical data. Similarly, a cloud-based unified email management (UEM) solution enabled employees to send and receive emails even while the local email server was disconnected.

Robert Wilson concludes: “Thanks to NIS, the move went so smoothly that our IT and comms systems were up and running at the new office the same day we closed down the old one, without any interruption to our operations.”