



# NIS Maintain

## Regular Maintenance and Updates



Key to our service is to provide our customers with a proactive maintenance regime. You will have access to our industry-leading ticketing system enabling you to request support from our engineers via a portal or e-mail (or of course call us!) and track progress on line as well as receiving regular service updates from your representative.

Essential to having your systems secure, our service will ensure that all your systems and protective tools are maintained to their optimum levels and ensure your backups are running smoothly, every day all the time, with regular testing to prove viable recovery should the need ever arise.

NIS can provide and maintain all the tools (hardware and software) to ensure we maintain a secure environment for you to work, wherever that may be from. If you choose to deploy our enhanced monitoring service you are able to rest assured you are as protected as you possibly can be and will receive regular updates and reports on the security of your system.

The Maintenance service also ensures all patches and updates are applied and we ensure all hardware devices are running at their optimal performance.

[Click here for more information on NIS Security](#)